

# client services update



June 2003

## Tip of the Month

### What is affected in the system when I save Sales Details (MNBDD)?

To best understand MNBDD, think of it as the details of any SA invoice in the system. This information is totally separate from the Invoice, A/R and A/P history files.

Take the following example and see how Invoice History, Chart of Accounts Details, A/R and A/P History files are affected:

1. In DIVTAB, set all invoice history, A/P and A/R files to hold 60 months and set Years of Journal History to three years.
2. Back up the sales analysis from two years ago (2001) leaving the MNBDD details from the current and previous year on the system.
3. Currently the year is 2003 and the month is March.

#### Invoice History

You will be able to see all of your invoices (parts, service, rental and equipment) all the way back to March, 1999 through the invoice history options. When you hit <F10> GL Details on any of these invoices prior to 2002, you will see no detail. MNBDD controls the G/L Details.

#### Chart of Accounts Details

If you go into Chart of Accounts Maintenance and drill down to see the details of a G/L account, you will be able to see the current year and the three previous years of journal details (based on the DIVTAB settings). If you enter a 5 to display any SA journal prior to 2002, you will see no detail. MNBDD controls the details of all SA journals.

#### A/R History

If you go into <F9> A/R history through customer maintenance, you will be able to see the last five years' invoices for each customer (based on the ARHIST setting in DIVTAB) and you will be able to see only G/L details on invoices from 2002 to the current date (MNBDD again).

#### A/P History

If you go into A/P history <F10> you will be able to see the last five years of vouchers for each vendor (based on the A/P history setting in DIVTAB) and you will be able to see only the voucher details for the last three years. This is **NOT** controlled by MNBDD, since it is not sales analysis. These details are controlled by the Years of Journal History setting (which is three years in this example). MNBDD has nothing to do with A/P transactions.

Note: The A/R month-end purges the data that is past the retention month value set up in table DIVTAB, and up to 99 months of history can be kept online.

### John Deere Agricultural Dealers

All dealers should have recently received a notification from Deere regarding implementing JDWIN by September 1, 2003. Many PFW customers have already made the transition from ESIS to JDWIN. For more information regarding JDWIN, please contact PFW Client Services at (519)474-3700.

PFW recommends that the Industrial division should also make the transition to JDWIN soon as your dealership receives notification of your deadline from John Deere.

PFW will no longer support the ESIS program as of the next PFW release, R6V02, based on John Deere's JDWIN direction.

### R6V01 Release

The R6V01 release has been well received by those PFW dealers who have converted to it, and we have had a favorable response from those who have PFW's IntelliDealer. To order your copy of the release today, please contact PFW Client Services.

### Proposed Parts Workshop

This proposed parts workshop is tentatively scheduled for September 10-12, 2003 at Spencer Hall in London, Ontario, and will be held only if there is enough interest from our customers.

Please do not make airline reservations as this is a proposed workshop only.

Watch for more details – coming soon to your dealership!



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