

# client services update



February 2004

## Tip of the Month

### Performing a Pension Adjustment

If you offer a pension plan and the company contributes to the plan, follow the steps below:

1. Set up a Pension Adjustment code (e.g., 9074) and make sure the deduction type is "C" so that no G/L entries are made.
2. Key history adjustments for each employee before you run the T4s for the amount of the employee contribution plus the company contribution.

For example, if the employee contributed \$3000 to the pension plan and the company matched 100%, then you would make a history adjustment for \$6000. If the employee contributed \$3000 to the pension plan and the company matched the first \$2500, then you would key a history adjustment for \$5500—the total of the employee contribution plus the company contribution.

3. When running T4s, enter the code you set up when prompted for the Pension Adjustment Code.

The net result is that the amount in box 52 will equal the amount in box 20 (the employee contribution) plus the company contribution. Assuming the company matches 100% of the employee's contribution, the amount in box 52 will be double the amount in box 20.

### Attention All R6V01 Users: A/P History Switch Change

As of R6V01, the switch for A/P history in the DIVTAB table was removed because the file structure of the A/P system changed. Instead, A/P history is now controlled by the Years of Journal History switch in the same table. This switch now controls two things:

1. A/P history
2. Journal details as seen in the <F10> window within the Chart of Accounts Maintenance screen.

The default for this field is five years. In the past, if you didn't want to see the journal details for previous years in chart of accounts, you could set this switch to zero. Because both A/P history and journal detail systems now use this file, setting this switch at zero will cause problems with viewing A/P history.

To prevent possible data loss, please make sure you check this setting *before* you run your next G/L fiscal year end. If this option is set to zero and a G/L year end is run, all A/P history and journal detail will be removed from your system. If you are not sure how to access the DIVTAB table, check with your system operator.

### LANSA Command

This is a reminder to dealers not to run the CALL LWEBDWN command on your IBM eServer iSeries unless instructed by PFW Client Services. This command should be used as a last resort only since: eServices, IntelliDealer, VLPO System, signature pads, parts catalogues, and other interfaces that are critical to the daily operation of your dealership will be stopped by this command.

### John Deere and DTF

Many dealers recently encountered license expiration issues with the usage of SSL (Secure Sockets Layer). SSL is used within DTF (Deere Transfer Facility) to ensure that the dealer sending the data is licensed to send the data via XML (Extensible Markup Language). Unfortunately, IBM did not inform us about the mass expiration of the SSL certificate, and as a result, many customers faced problems when using DTF.

The newer technology being used by DTF has increased the reliance on third-party sources and emphasized the need for dealers to stay current with IBM OS releases and service packs. In this case, PFW determined a solution for dealers using IBM OS releases back to V4R5, but we may not have this option if a similar problem occurs in the future. For this reason, it is imperative that you stay current with IBM OS releases and that you are running on an IBM-supported release.

### Coming Up in R6V02: GLFIS File

In the next PFW software release, R6V02, there is a new file called GLFIS which contains the previous year's G/L history buckets for each account. If your dealership doesn't need to run the G/L Final for 2003, you should consider waiting until after R6V02 is loaded. This will allow 2002's data to be saved into the new GLFIS file instead of being eliminated.



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