

client services update



November 2006

Important Notice: Wide-format Invoice Printing to be Eliminated

PFW is working towards the elimination of wide-format invoices from the system. This print format had a wide-left margin and was typically used on an impact printer where multiple copies of an invoice are required. The first copy of the invoice could be detached and given to the customer. The additional copies would remain attached to the tractor feed paper. In preparation for this change, we need to ensure that our customers are no longer using this feature. At your earliest convenience, we ask that our customers check the COTAB table to establish that none of the invoice types are set to "W" format. If you are still using "W" format invoices, please send PFW an e-mail to: support@pfw.com.

Upcoming Webinar Parts Inventory Control

Date

Thursday, November 16th

Time

2 PM – 4 PM ET

Registration Deadline

Friday, November 10th

Who should attend

- Parts managers
- Senior parts staff

Topics to be covered

- Inventory Control overview
- Order Formula Codes (OFC) definitions and calculations
- OFC reclass
- Automatic stock orders
- Branch transfers
- Tips and tricks

Register online at www.pfw.com/support.

Did You Know?

Dealers have an effective way to protect and monitor some of their most important assets—their equipment. PFW offers an interface that integrates IntelliDealer Equipment and Service with QUALCOMM's GlobalTRACS solution. The interface synchronizes equipment inventory data from PFW IntelliDealer with data from a GlobalTRACS-equipped machine in order to provide a seamless transfer of critical and time-sensitive data.

\$ZCN01 TABLES UPDATE

```
TABLE NAME: COTAB                      TRCD: CHG
                                      STA:  -
COMPANY #: 01 Name.....: Chase Tractor Ltd.
      Address Line 1.....: 123 Wellington Road
      Line 2.....: Guelph, Ontario
      Line 3.....: N3J 1P9
1ST Month of Fiscal YR.....: 01
Parts MGMT Report by Account or Vendor(A or V)...: V
Company in Canada or U.S.(C or U).....: C
Wide, Narrow or Laser: P/C Invoice(W or N).....: N W/O Invoice(W or N)....: N
      S/O PICPAK-Invoice(W or N).....: N A/R Statement(W,N,L,A,P) L
Envelope Used For A/P Checks & A/R Statement....: C C-Canada U-U.S.
Payroll Check Format.....: E O-Original,F-Full Page
Payroll Bank Deposit Statement Format.....: S C-Check Stub S-Stock Tab
A/P Duplicate INV# - Warning(W) OR Error(E).....: W
Parts MGMT Report With Transferred Info(Y or N)...: Y
Print Report PAR206 In Parts M/E(T,S,B or N)....: B T=Type S=Sos B=Both N=No
Subtract Core Amount From REMAN. Price(Y or N)...: N
Key Cash Receipts as Batches(Y or N).....: N
Payroll Check Run by Branch(Y or N).....: N
Use Cost Summary Window Breakdown (Y/N).....: N
```



PFW Systems Corporation
850 Medway Park Court
London, Ontario
Canada N6G 5C6

support (519) 474-3700
fax (519) 474-3949
e-mail support@pfw.com
web www.pfw.com

Please Route Parts
 Service
 Sales
 Office