

client services update



August 2008

PFW IntelliDealer Parts Ordering

PFW IntelliDealer Parts Ordering allows freight on emergency orders to be distributed to the associated parts sales orders based on quantity, line items, price, sales order or weight.

There is a FREIGHT table (Fig 1) that must be set-up to identify the default distribution method along with the part numbers to be used to bill freight and fuel surcharge on the sales order.

Figure 1

```
$ZCN116 PFWTAB UPDATE
Table Name: FREIGHT          Trcd: CHG
                             Sta:
Company #: 01
Division #: 01
Branch #: 01
Distribution Method: P Q=Qty, L=Line Items, P=Price, S=Sales Order, W=Weight
Freight Part#: FRT
Fuel Surcharge Part#: FUELSUR
```

If fuel surcharges are desired, the EVIA table (Fig 2) must be set-up with the corresponding fuel surcharge percentage or amount for each shipping company.

Figure 2

```
$ZCN91 PFWTAB UPDATE
TABLE NAME: EVIA           TRCD: CHG
                             STA:
Company #: 01
Division #: 01
Branch #: 01
Ship Via Code: FEDEX
Desc: FEDEX
Fuel Surcharge%(4 Long 4 Dec): 0410 4.1% keyed as 0410
Fuel Surcharge Amount: 0000000 $20.00 keyed as 0002000
```

Once these tables have been configured by location, the user will automatically be prompted to enter the freight amount and shipping company, and then determine how the freight and fuel surcharge will be distributed when the order is being updated after a receipt (Fig 3).

Figure 3

Order number	Line Items	quantity	weight	Price	Freight Charge	Fuel Surcharge
265599	2	2	0	224.72	44.11	1.81
265603	1	12	0	30.00	5.89	0.24

The resulting freight and fuel surcharges will automatically be posted to the parts sales orders using the part numbers specified in the FREIGHT table (Fig 1).

As of R6V06 Service Pack B, fuel surcharges can also be added.

Holiday Hours

The PFW business offices will be CLOSED for the following Holidays.

2008

Thanksgiving: Monday, October 13th

Christmas Day: Thursday, December 25th¹

Boxing Day: Friday, December 26th²

2009

New Year's Day: Thursday, January 1st¹

Family Day: Monday, February 16th

Good Friday: Friday, April 10th

Victoria Day: Monday, May 18th

Canada Day: Wednesday, July 1st

Civic Holiday: Monday, August 3rd

Labor Day: Monday, September 7th²

A limited number of support personnel will be available from 8 a.m. to 5 p.m. ET. Emergency after-hours support will also be available.

¹ Closed, no emergency support

² Emergency support only

For more information on these software features or to order R6V06, contact PFW Client Services at (519) 474-3700, or e-mail support@pfw.com.



PFW Systems Corporation
850 Medway Park Court
London, Ontario
Canada N6G 5C6

support (519) 474-3700
fax (519) 474-3949
e-mail support@pfw.com
web www.pfw.com

Please Route Parts
 Service
 Sales
 Office