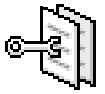


development details



February 2007

Separate Complaint, Cause and Correction Descriptions by Repair

Effective with R6V05 (PFW IntelliDealer only), in addition to the existing Description field, users will be able to enter a complaint, cause and correction in separate sections for each work order repair. Warranty interfaces that are accessed from the Work Order Option pull down (e.g., JD Win, Bobcat Warranty) will have their complaint, cause and correction areas automatically populated by the respective fields on the repair.

When users go into the Segment window in Work Orders, they will see tabs on the left for the Description, Complaint, Cause and Correction. By clicking on each tab, a user will be able to key the appropriate description in each category. Any combination of tabs can have data entered into it, so a user can continue to only key in a description in the Description field as is currently done.

Compatibility with Windows Vista

At the present time PFW is testing our Windows-based products to make sure they function correctly when run on Windows Vista. Since Vista is a major Windows upgrade, there is a possibility that compatibility issues may exist. If your dealership is updating PCs, please contact PFW Client Services first to make sure you do not encounter compatibility issues with your PFW system.



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