

More Services and Solutions

Best Practices

Your Dealership Management System is your primary source of mission-critical data. Now, you can maximize its potential with high-level consulting by PFW's Senior Installation Consultants.

The PFW Dealership Management System was built to provide you with the ability to operate a successful dealership. We know that it is your primary source of mission-critical data and our goal is to ensure that you can take full advantage of all the features and functionality it offers. To better help Dealers take advantage of the robustness of the software, PFW is now offering a new service called Best Practices. This service has been evaluated and developed over time with Dealers who use the PFW system every day in multiple dealership environments. Their experiences have provided our highly skilled consultants with the knowledge to produce ideal business methodologies in an effort to efficiently streamline internal processes, increase customer service and reach targeted goals.

The Process

This service would begin with an on-site dealership visit to complete a full assessment of current business procedures. At the Dealer's request, this internal audit of system processes and workflow would be done within each department, recording current procedures and practices before having them documented and analyzed by the consultant. After evaluating the scope and circumstances, the consultant would identify key areas of improvement and develop a set of customized and pre-defined "best practices" documentation. Once the best practices are documented, a consultant will return to the dealership to assist in implementing the recommended procedures and train the users on how to adopt the new and improved processes.

Request More Information

If you would like more information, please visit www.pfw.com or contact our Sales Team at (519) 474-3300 ext. 230 or sales@pfw.com.