

More Services and Solutions

Parts Cross-Referencing

Objective: create a better service

Over the past several years, PFW and Interchange Inc. have provided parts cross-reference information to users of the PFW dealership management system through the loading of interchange data files on each dealership's local IBM server.

Although the information is of considerable value, the processes involved in providing the data to be loaded and the local storage consumed offered PFW an opportunity to create a better and more efficient product for our customers.

New Features and Benefits

We have been working with Interchange to improve access to the parts cross-reference information maintained by them. This new procedure will permit PFW users to use their Internet connection to perform an online lookup of cross-reference details from the PFW availability screen. The function key access, direct link provides up-to-date cross reference information from within the PFW parts availability screen, eliminating the need to wait for and load updates on your local system. No disk space is consumed on the iSeries! The interface charge is a one-time cost from PFW for the software required to provide the link to Interchange, Inc.

To Order

Contact PFW to purchase the interface software. Contact Carol Hendricks from Interchange, Inc. at (952) 929-6669 or chendricks@interchangeinc.com to get further details and sign up for access.

Request More Information

If you would like more information, please visit www.pfw.com or contact our Sales Team at (519) 474-3300 ext. 230 or sales@pfw.com.